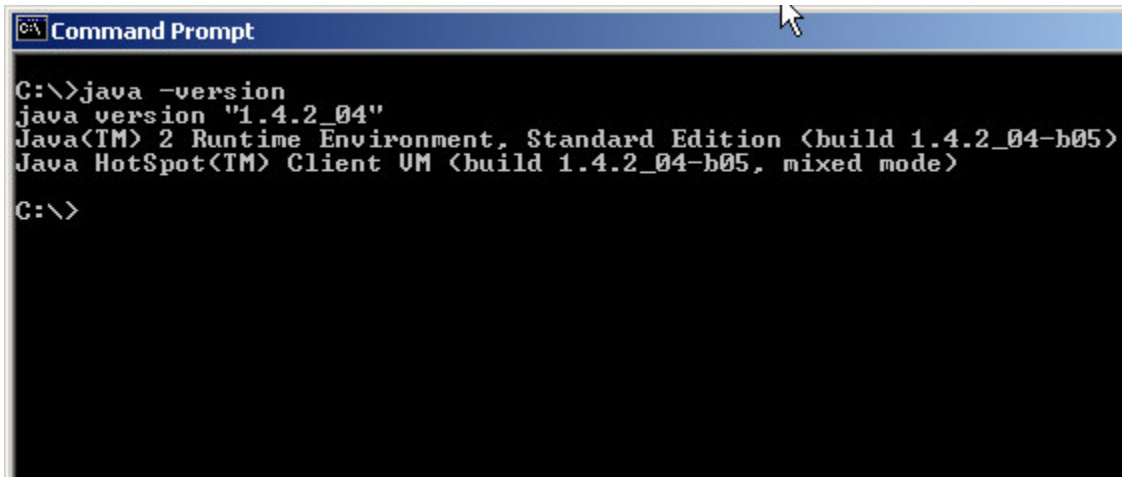


## Checking Your Environment

Before you install your EBMX Direct software, check with your system administrator to confirm that you have Java 2 Runtime Environment Version 1.4.2.01 or greater installed. You can verify that the correct version of the Java 2 Runtime Environment is installed by going to a command prompt and keying in *Java -version*. If the Java 2 Runtime environment is installed, you should see something like the following:

A screenshot of a Windows Command Prompt window. The title bar reads "Command Prompt". The command prompt shows the following text:

```
C:\>java -version
java version "1.4.2_04"
Java(TM) 2 Runtime Environment, Standard Edition (build 1.4.2_04-b05)
Java HotSpot(TM) Client VM (build 1.4.2_04-b05, mixed mode)
C:\>
```

## Installing EBMX Direct

Install your EBMX Direct software by opening the file you downloaded from the web site. The install file is a self-extracting archive that creates the files it needs and installs them onto your computer.

During the installation you will be asked to specify the destination directory. You can change the destination directory, but using the default of destination of *C:\EBMX Direct* makes it easier to keep all your EBMX-related files organized.

## Important Information About The Demo Version

You should have registered when you downloaded your demo version. Before you can activate the demo, you must obtain an EBMX logon and password from Daimler-Chrysler. You should have received instructions on how to do this from Daimler Chrysler.

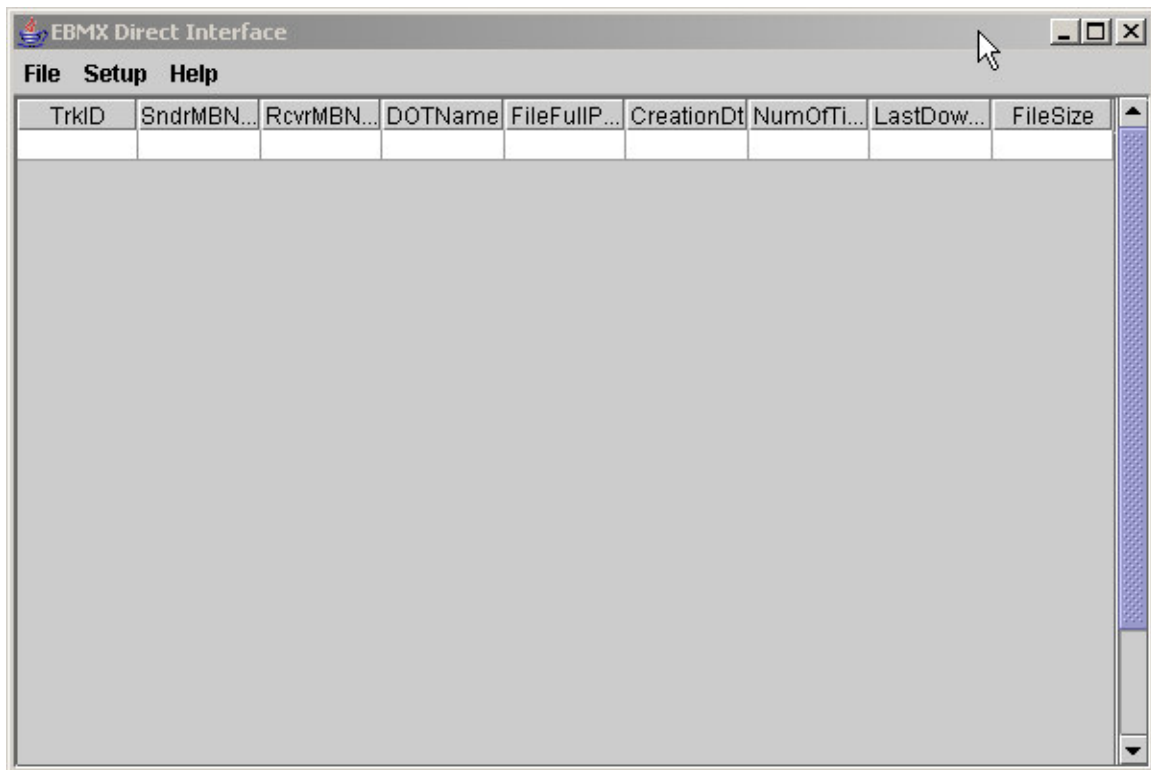
You must have at least the logon id before you can get a temporary activation key for the demo version. When you have your logon, run *EBMX Direct*, go the *Setup->Activation Key* and answer OK when you are asked if you want to contact Tech 41 for an activation key. If your software was not previously registered, you will be prompted to register before you can download the activation key.

## Running EBMX Direct

For most users, the program will start immediately when you double-click on the shortcut or the application. If it doesn't, click the right mouse button. From the menu that appears, select either Open or *Open With*.

Associate *.jar* files with the program *javaw.exe* in the dialog that appears. If *javaw.exe* doesn't appear in the list of choices, you do not have the Java 2 Runtime Environment installed and will have to download it from [Sun's java website](#).

Once the program starts, the following screen appears:



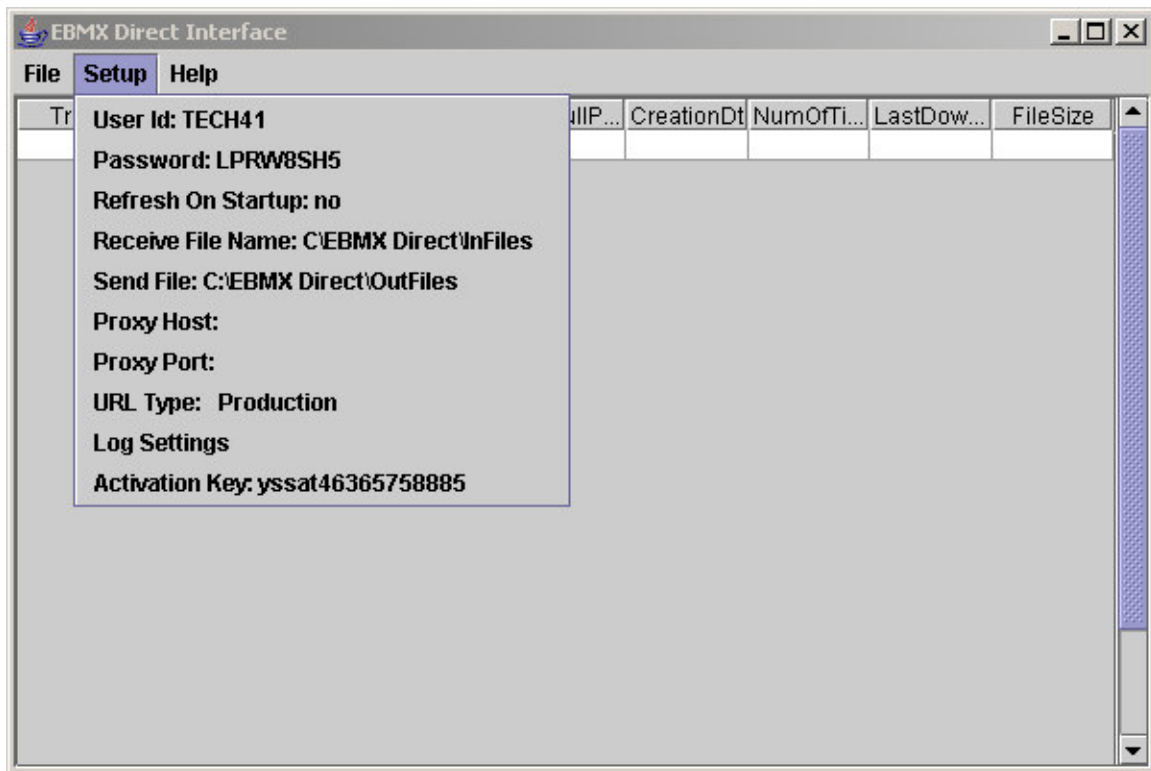
The main screen has a menu bar across the top. Most of the screen is taken up with room for the list of files in your mailbox at Chrysler. Your mailbox at Chrysler contains both files that have been sent to you and files that you have sent to others.

Files remain in your mailbox for a period of time after they have been downloaded. You may download file additional times while it remains in your mailbox. EBMX personnel at Chrysler determine the length of time files remain in your mailbox.

# Setup

Before you begin to use the program, you must set it up. If you have not already done so, obtain an EBMX Login name and Password from Daimler Chrysler.

Once you have obtained the login and password, you can set up the program. Select **Setup** from the main menu:



At a minimum, you must set the following items:

<b>User Id</b>	Provided to you by Chrysler EBMX personnel.
<b>Password</b>	Provided to you by Chrysler EBMX <b>personnel</b> .
<b>Receive File Name</b>	The directory where you will receive files.
<b>Send File</b>	The default directory for uploading files

In addition, you can set the *Log Level* to control the level of detail in the log. When the Log Level is set to NORMAL, an event log based on uploads and downloads is created. When the Log Level is set to DEBUG details about the program's operation are included in the log. You should keep the Log Level set to Normal unless asked to change it by support personnel.

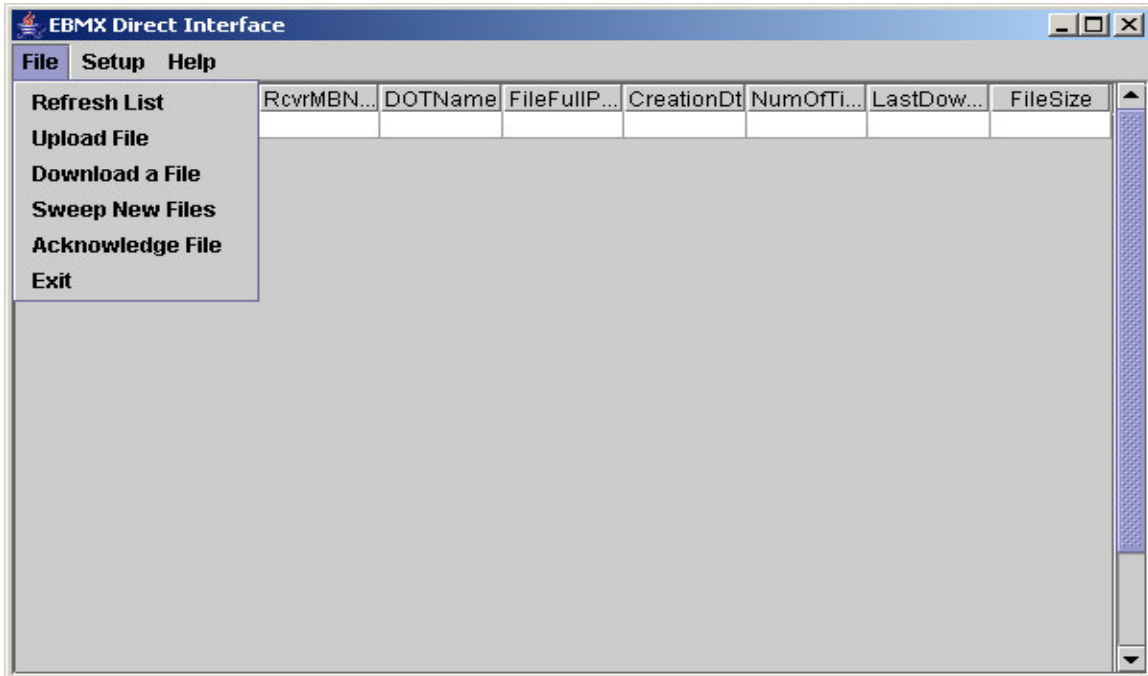
You can also set the *Log Frequency* to either *MONTHLY* or *DAILY*. If the log frequency is set to DAILY, a log is created for every day you run the program. It is best to leave the Log Frequency set to MONTHLY to reduce the number of files in your system.

You change a setting by clicking on the item in the menu. A dialog box is displayed where you enter or modify the setting. If you make a mistake, press Cancel. Changes are saved as soon as you press **OK**.

Once you have configured all the essential settings, you can use the items on the *File* menu to communicate with Chrysler.

# Setup

There are five items on the *File* menu:



**Refresh List Gets** a new list of mailbox contents. This list contains both files available for download as well as files you have uploaded.

**Upload File** Uploads a file to EBMX.

**Download File** Downloads a file from EBMX into the directory you specified with the Setup menu.

**Acknowledge File** Informs EBMX that a file has been downloaded successfully. This feature is provided in case the automatic acknowledgment fails for some reason.

**Exit** Bail out, Split, End Program, Quit, Say Good Bye, etc.

The first time you select *Refresh List*, *Upload File*, *Download File*, or *Acknowledge File* the software makes a secure connection to the EBMX system. Progress messages are displayed as the connection is established.

Once the connection is established, the requested action takes place rather quickly. Any subsequent transactions are also very quick, since they do not require re-establishing the secure HTTP connection.

## Uploading Files

To upload a file, select **Files->Upload File** from the menu bar at the top of the screen. The following screen appears:

The **Receiver ID** field is the “to” field. It is the department, application or destination to which you are sending the file. It is usually the Logon ID of the destination. You can get the name of the receiver from the person requesting the file.

The **File Type** should be provided to you by the receiver.

You can press the **Browse For File** button to get an explorer-like interface for locating the file. The browse feature starts in the directory you entered in the **Send File Directory** field under Setup. If you want, you can enter or modify the send file name in the **File To Send** field.

## Downloading Files

There are two ways to download files. You can select **Files->Download a File** from the menu at the top of the screen, or you can simply click on the appropriate file in the file list.

If you use the menu at the top of the screen, a screen appears into which you can enter the Tracking number from the TrkId column in the list.

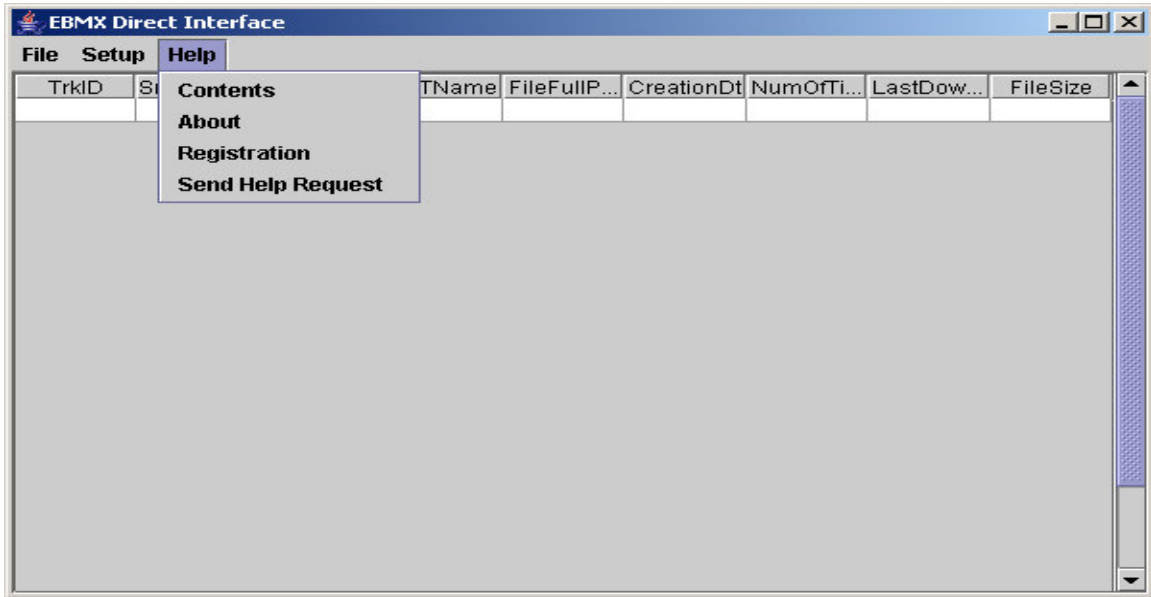
Enter the TrkID into the screen and press “OK” to begin the download.

The easiest way to download a file is to click on the row in the file list that contains the file you want to download and confirm the download through the following screen:

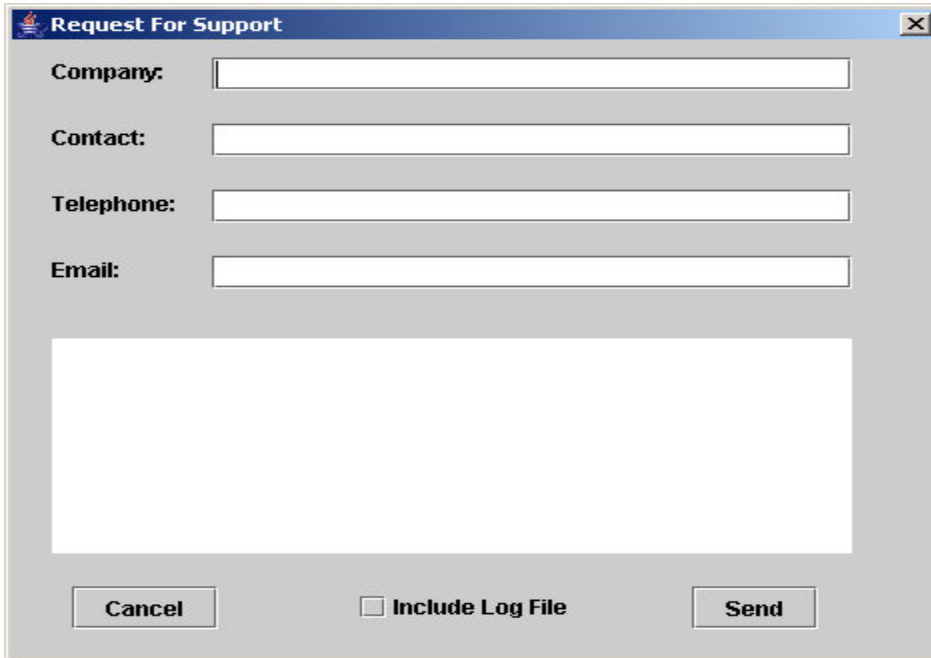
Files are downloaded into sub-directories of the Receive File directory you specified in Setup->Base Receive File Directory. All files downloaded are compressed. The software automatically decompresses the files. Each download sub-directory will contain both the data file and a (usually much larger) data file.

# Getting Help

The Help menu selection contains the usual information about the .



The selection *Send Help Request* is a special feature that emails a help request (with to the Tech 41 support staff. Please use this form for requesting help. If you are having a problem downloading or uploading files, be sure to check the box marked **Include Log File**.



The 'Request For Support' dialog box contains the following fields and controls:

- Company:** [Text input field]
- Contact:** [Text input field]
- Telephone:** [Text input field]
- Email:** [Text input field]
- [Large empty text area for message content]
- Include Log File**
- Cancel** button
- Send** button

## **Additional Information**

If you have any questions that are not covered in this documentation, contact support through email at [support@tech41.net](mailto:support@tech41.net) or (239) 593-3677.